

Dana by AlphaSmart® Update 1.5

Installation Instructions

IMPORTANT NOTE – PLEASE READ BEFORE UPDATING

It is vital that you **do not interrupt the update process**. Do not press the on/off button and do not disconnect the external power source (AC adapter or USB cable) during the update process. Interrupting the installation process after you tap "Proceed" will damage your Dana, making it unusable until it is returned to AlphaSmart for service.

Where appropriate - Windows Users please follow the instructions labeled - **1. PC Windows Users:**

Where appropriate - Macintosh Users please follow the instructions labeled - **2. Macintosh Users:**

WARNING:

Before making any changes to your Dana, please back up your data, failure to do this may result in loss of this data.

Step 1:

BACK UP YOUR DATA BY PERFORMING A HOTSYNC:

- a. Connect the USB cable to the Dana computer port; connect the other end of the USB cable to a USB port on the computer.
- b. Press the **function-sync** keys (press the **function** and **sync** keys simultaneously).

IMPORTANT: Leave the USB cable connected after the HotSync has completed. The update program should not be run without external power supplied to Dana by either the USB cable or the AC adapter.

Step 2:

REMOVING DUPLICATE FILES (OPTIONAL)

Skip this section if you do not want to remove the duplicate files.

Your existing Dana Desktop software will work with Dana 1.5 without modification. However, in previous versions of Dana a number of files were loaded into memory during the first HotSync. Those files are now built into Dana 1.5; removing the duplicate files so that they won't take up extra space on Dana is recommended but not required.

To remove the duplicate files:

1. Open the Backup folder for your username:
 - a. Windows Users: Using Windows Explorer, locate C:\Program Files \Palm\YourDanaUsername\Backup.
 - b. Macintosh Users: Locate the Documents/Palm/Users/YourDanaUsername/Backups folder.
2. Delete the following files (if they appear in the BackupFolder):
 - a. AWPspellLarge.pdb
 - b. THESDATA.PDB
 - c. PalmReaderEN.prc
 - d. All PrintBoy 5.0 files should be deleted including PBSendEx.prc, PBSendLaunch.prc, and BPMPostScript.prc. Any other files that begin with PB, BPM and pbf are also PrintBoy files and should be deleted. Dana 1.5 includes PrintBoy 6, so PrintBoy 5 files are not needed.

Step 3:

PREPARING FILES FOR DOWNLOAD TO THE DANA

On the PC or Macintosh using the Palm Desktop application - create a new profile called "Update"

1. PC Windows Users:

- a. From your PC Desktop open the Palm Desktop application by double clicking the Palm Desktop icon.

- b. From the menu across the top of the screen – Select **Tools**, then **Users**.
- c. Click **Profiles**, then **New**.
- d. Enter "**Update**" as the new profile name (do not include the quote marks).
- e. Click OK twice. You are now at the main Palm Desktop application screen.

2. Macintosh Users:

- a. From your Mac Desktop open the Palm Desktop application by clicking the Palm Desktop icon.
- b. From the menu across the top of the screen – Select **HotSync**, then **User**.
- c. Click the **New Profiles** icon and enter "**Update**" as the new profile name.
(do not include the quote marks).
- d. Click **OK** and then close the Edit Users window.
You are now at the main Palm Desktop application screen.

Adding the DanaUpdate_enUS150R1.prc program to the “Update” profile.

Before continuing, ensure that you are familiar with the current location of the DanaUpdate_enUS150R1.prc program. This may be on your PC/Macintosh desktop if you have downloaded it or on a CD if you have purchased it. If on a CD, copy and paste it to your computer’s desktop.

1. PC Windows Users:

- a. Double-click DanaUpdate_enUS150R1.prc.icon and a small window appears.
- b. Select “Update” as the Dana User name you wish to use, and then click **OK**. Now the Install Window appears.
- c. Click **Done**. You may need to click **OK** to confirm that you have read the message shown.
(Note: Not all users will see this last confirmation question.)

2. Macintosh Users:

- a. Under the **HotSync** menu at the top of the screen, select **User** and then **Update**.
- b. Select **Install Handheld Files** from the **HotSync** menu at the top of the screen.
- c. Click **Add to List**.
- d. Navigate to where the DanaUpdate_enUS150R1.prc.is located. Click **Add File**.
- e. Close **Install Handheld Files** dialog.

Step 4:

DOWNLOADING THE UPDATE TO THE DANA

Perform a Hard-Reset on the Dana.

1. Hard-Reset Dana:
 - a. While holding down the on/off key, use the tip of your stylus to gently press and release the reset button located above the battery panel on Dana's underside.
 - b. Wait for the Palm-Powered logo to appear and release the on/off key.
 - c. A warning will appear that you are about to erase all the data stored on Dana. If you have previously performed a HotSync (as instructed in Step 1), you will not lose your data; it will be restored in Step 7. Press the up arrow key to complete the hard reset.
 - d. Follow the on-screen instructions to perform Dana setup.

HotSync to transfer DanaUpdate_enUS150R1.prc to your Dana:

1. PC Windows Users:

- a. Press the **function-sync** keys to start the HotSync process.
(press the **function** and **sync keys** simultaneously).
- b. Select the **Profiles** button, and then select “**Update**” as the user).

- c. Click OK.
- d. A warning dialog may now be displayed that asks if you are sure you want to install the profile to your Dana. If the warning dialog is displayed, click OK to continue.
- e. When the hot-sync has finished successfully, press the **Apps** key on the Dana to go to the Main Launcher Screen and ensure that the word **All** is displayed in the top right hand corner of the window. If it isn't then keep pressing the **Apps** key until it does.

2. Macintosh Users:

- a. Press the **function-sync keys** to start the HotSync process.
(press the **function** and **sync keys** simultaneously).
- b. Select "**Update**" as the user.
- c. Click OK.
- d. A warning dialog may now be displayed that asks if you are sure you want to install the profile to your Dana. If the warning dialog is displayed, click OK to continue.
- e. When the hot-sync has finished successfully, press the **Apps** key on the Dana to go to the Main Launcher Screen and ensure that the word **All** is displayed in the top right hand corner of the window. If it isn't then keep pressing the **Apps** key until it does.

Step: 5

UPDATING THE DANA:

- a. Press the "u" key to select the Update icon.
- b. Tap the Update button.
- c. Read the information on screen.
- d. Tap Proceed.

When the update procedure has finished, follow the on-screen instructions and return to the Main Launcher Screen and ensure that the word **All** is displayed in the top right hand corner of the window. If it isn't then keep pressing the **Apps** key until it does.

Step: 6

HOTSYNCING THE DANA TO RE-INSTALL YOUR DATA .

1. PC Windows Users:

- a. Press the **function-sync keys** to start the HotSync process.
(press the **function** and **sync keys** simultaneously).
- b. Select your original or normal **User Name** as the user.
- c. Click OK.
- d. When the hot-sync has finished successfully, press the **Apps** key on the Dana to go to the Main Launcher Screen and ensure that the word **All** is displayed in the top right hand corner of the window. If it isn't then keep pressing the **Apps** key until it does.

2. Macintosh Users:

- a. Press the **function-sync keys** to start the HotSync process.
(press the **function** and **sync keys** simultaneously).
- b. Select your original or normal **User Name** as the user
- c. Click OK.
- d. When the hot-sync has finished successfully, press the **Apps** key on the Dana to go to the Main Launcher Screen and ensure that the word **All** is displayed in the top right hand corner of the window. If it isn't then keep pressing the **Apps** key until it does.

Congratulations – the full update procedure is now completed – well done.